

EPIC Hearing Service Plan | MEMBERSHIP

Members save up to **60%** off of retail on an open selection of brand name hearing aids from major manufacturers.

- Phonak
- Resound
- Widex
- Unitron
- Starkey
- Oticon
- Hansaton
- Signia

Level Of Hearing Aid Technology	Typical Retail Price	EPIC HSP Pricing	AVERAGE MEMBER SAVINGS
Basic	\$1,400-\$1,600	\$495	\$1,005
Standard	\$1,601-\$2,300	\$849-\$1,499	\$776
Advanced	\$2,301-\$3,000	\$1,500-\$2,099	\$851
Premium	\$3,001-\$4,000	\$2,100-\$2,500	\$1,200

Additional Rewards | PROGRAMS

ListenHear • LiveWell

Participants who complete the four fun, educational hearing health related activities in the Listen Hear, Live Well hearing wellness program receive *Wellness Reward Coupons* for additional savings on their hearing purchase! Go to www.listenhearlivewell.com on your desktop computer or mobile device to participate.

\$200 off Premium Level Devices*

\$100 off Advanced Level Devices*

\$50 off Standard Level Devices*

Wellness Reward Coupons are applied to each device that is purchased!

*applies to all Standard, Advanced, and Premium level hearing aid makes/models; cannot be combined with any other offers or promotions

Trade In, Change Up.

Now you can trade in your old hearing aid for a credit toward a new hearing aid! Simply take your old hearing aid to your EPIC provider and have your provider submit a *Trade In Verification* form to EPIC. You can trade in any hearing aid make/model/style for a credit toward an Advanced or Premium level **Phonak** or **Unitron** Hearing aid purchase.

\$250 credit Premium Level Devices*

\$150 credit Advanced Level Devices*

*applies to Advanced and Premium level Phonak and Unitron hearing aid makes/models; cannot be combined with any other offers or promotions

Hear Better • Live Well



1 866.956.5400

www.epichearing.com

hear@epichearing.com



Member Benefit Card

HEARING SERVICE PLAN Effective: 1/1/2016

Thank you for confirming your EPIC membership. Please present this membership card to the provider at your appointment. An EPIC counselor will contact you to coordinate your benefit coverage and payment after your appointment.

FOR ASSISTANCE CONTACT EPIC
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EPICHSP2017

Welcome

The EPIC Hearing Service Plan is the nation's first specialty care plan devoted to the vital sense of hearing. EPIC is dedicated to delivering the highest quality of care at the best value to our members.

How it Works

Step 1: Call the provider on your **Referral Activation** form to schedule an appointment.

Step 2: Take your **Member Benefit Card** with you to your appointment. The provider will evaluate your hearing health and recommend the appropriate treatment.

Step 3: The provider will submit your hearing aid recommendation to EPIC.

Step 4: A hearing counselor will contact you to review your recommendation, and coordinate your eligible benefits and payment.

Step 5: The provider will order your hearing aid(s) and any recommended accessories, if needed.

Step 6: Your 45 day trial period begins when you receive the hearing aid(s). Complimentary batteries* are shipped to you after the trial period is completed.

Warranty

All hearing aids, with the exclusion of the Basic Level, come with the EPIC guaranteed warranty which covers repair, damage, and one time loss for three years. (Basic Level is one year). Should you lose your hearing aid during the extended warranty period a replacement fee may apply (\$400 per device). Contact EPIC with any questions or service requests during the warranty period.

Batteries

The purchase of the hearing aid(s) includes a one year supply of hearing aid batteries at no additional cost (48 cells per aid). These batteries are mailed directly to your home after your 45-day hearing aid trial period is completed with your provider. *(Excludes Basic Level).

Payments & Financing

All payments for products are made directly to EPIC, not to the hearing care professional. EPIC will coordinate eligible benefit coverage at time of payment. We accept Visa, MasterCard, Discover, Amex and check. Interest free financing options are also available for the purchase of hearing aids (on approved credit).

Introducing



A new and unique program to lease brand name hearing aid technology at an affordable monthly payment-- with option to purchase or upgrade to a new device, every 18 months! Almost all applicants are approved. Contact EPIC or go to www.hearTEKleasing.com for more information.

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